

Drill Related Items

PJM Restoration Drill Team

PJM West Restoration Drill

- Transmission Owner Zones: ComEd, FE-South, AEP, ITC, DAY, FE-West, CPP, DEOK, EKPC, OVEC, DUQ, AMPT
- Dates:
 - Phone Checks: TODAY, 11:00 EPT
 - Drill: Wednesday, March 17 & Thursday, March 18

PJM East Restoration Drill

- Transmission Owner Zones: PPL, UGI, PECO, BC, PEPCO, SMECO, DOM, AE, Delmarva, SRE, PS, O&R, VFT, HTP, FE-East
- Dates:
 - Phone Checks: Tuesday, April 6
 - Drill: Wednesday, April 7 & Thursday, April 8
- Back-Up Dates:
 - Phone Checks: Tuesday, April 13
 - Drill: Wednesday, April 14 & Thursday, April 15
- Information Package + WebEx Info Posted to DTS Webpage

Invitations

- Past issues:
 - Out of date contacts
 - Unable to prove deliveries
 - Blocked by company filters
- Resolutions:
 - Resource Tracker (99+% Validation)
 - PARDOT
 - Combination of items (over 95% for West)

Invitations

- Observations from West
 - “Oh, I got it but I missed it”
 - Went to undesired person, Sys Res Contact \neq Drill Contact
 - Overwhelming % of response in first 48 hours, last 12 hours and many late
- Resolution(s)?
 - A special drill header?
 - Certain words in the subject line?
 - Another contact JUST for drills in Resource Tracker?
 - Open to suggestions

**East Invite will be delivered
Thursday Morning**

Questions?

PJM Client Management & Services

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Website: www.pjm.com



The Member Community is PJM's self-service portal for members to search for answers to their questions or to track and/or open cases with Client Management & Services