



Communities Roadmap

As of November 18



2024.12 Release Updates

Product - Action Required	Deadline	Who May Be Affected
Membership Management Community – 2024.12 Release – awareness only	November 27 5 - 8 p.m.	Membership Management Community Users



2024									
	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec
Member Community									
Planning Community									
Membership Management Community			2024.07 Release Production Principal Enhancements Release: July 24					2024.12 Release Risk Contact Enhancement Release: Nov. 27	

Membership Management Community Updates

- In the Membership Application and Market Participant Application, the form to collect Credit Contacts will be enhanced to collect Credit and Risk Contacts.
- The Risk Contact is to ensure we reach out to the appropriate contact in reference to risk policy questions and required updates throughout the year. Contact Managers should be reviewing the contacts and their associated roles throughout the year to ensure the latest information is provided to PJM.

Facilitator:

Tawnya Luna, Tawnya.Luna@pjm.com

Secretary:

Dave Miscavage, Dave.Miscavage@pjm.com

SME/Presenter Contact:

Debbie Taraschi, Debbie.Taraschi@pjm.com

Communities



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

Key Product Features

- Research topics quickly and easily
- Submit questions, issues and requests to PJM
- Track the real-time status of your requests
- Initiate various processes for demand bid, generation transfers, etc.

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

Key Product Features

- **Application**
 - Track the real-time status of your membership application
 - Submit documentation for application
- **Contact Management**
 - Maintain member level contact information for certain roles identified by PJM
- **Maintenance**
 - Track the real-time status of your membership requests
 - Initiate membership related requests such as name change, withdrawal, etc. via the community
 - Complete membership recertification tasks