



Account Manager, Bulletin Board, Data Viewer, Messages, Resource Tracker, Tools Home and Voting Roadmaps

As of September 11, 2023



- None

Product - Action Required	Deadline	Who May Be Affected
Q3 switchover	September 13, 2023	All users (Account Manager, Bulletin Board, Messages, Resource Tracker, Tools Home, Voting)
Q4 switchover	November 15, 2023	All users (Account Manager, Bulletin Board, Messages, Resource Tracker, Tools Home, Voting)
Account Manager – Maintenance release	September 2023	All users





2022-2023 Account Manager Roadmap

2023												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager							Switchover: 9/13/2023		◆	Account Manager 1.8.3 (Prod)		
									◆	◆	◆	
											Switchover: 11/15/2023	
Bulletin Board							Switchover: 9/13/2023		◆		◆	
										Switchover: 11/15/2023		
Data Viewer							Switchover: 9/13/2023		◆		◆	
										Switchover: 11/15/2023		
Tools Home							Switchover: 9/13/2023		◆		◆	
										Switchover: 11/15/2023		

Legend

- Start Date
- ◆ End Date



2022-2023 Messages, Resource Tracker and Voting Roadmap

2023												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages							Switchover: 9/13/2023		◆		◆	
Resource Tracker							Switchover: 9/13/2023		◆		◆	
Voting							Switchover: 9/13/2023		◆		◆	

Legend

- Start Date
- ◆ End Date

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**Account Manager, Bulletin Board, Data Viewer, Messages,
Resource Tracker, Tools Home and Voting**



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

Key Product Features

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

Key Product Features

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power

[Data Viewer](#) allows users to view operational and market data graphically.

Key Product Features

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[Messages](#) provides updates and important messages regarding PJM tools.

Key Product Features

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

Key Product Features

- Single point mechanism for generator ownership information
 - Ownership changes
 - Energy, Capacity and Ancillary Service Ownership
 - Marketing Company
 - Dispatching Company
- Annual confirmation period
- Created in 2013 to provide a single point mechanism for Generation Owner Information
- In December 2018, Stakeholders endorsed changes to move confirmation period to Annually with a 4 week duration
- In 2019 and 2020, further enhancements were made to field logic and formatting

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting