Communities Roadmap

As of June 5, 2023

- Release Date for Officer Certification Form Updates on Membership Management Community

- Release Date and details for 2023.04 Release

Product - Action Required	Deadline	Who May Be Affected
Membership Management Community – **Officer Certification Form Updates** – awareness only	**May 31** **5 to 9 p.m.**	Officers, Authorized Representatives, Maintenance Managers, Officer Certification Form Contacts
Membership Management Community and Member Community – **2023.04 Release** – awareness only	**June 14** **5 to 9 p.m.**	Membership Management Community Users, Member Community Users

2023 Communities Roadmap

2023											
Jan	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Nov**	**Dec**	

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Nov	Dec
Member Community						2023.04 Release **Production Release:** June 14 ◆					
Planning Community											
Membership Management Community					Officer Certification Form **Production Release:** May 31 ◆	2023.04 Release **Production Release:** June 14 ◆					

Legend

● Start Date

◆ End Date

Membership Management Community

- Annual Member Recertification
  - Officer Certification Forms Update – 2 new forms to fill out via community before DocuSign is initiated

Production Go-live: May 31, 2023

Membership Management Community

- Contact Management Fixes
  - On Contact Management page, displaying appropriate contacts in Officers, Authorized Representatives and Maintenance Managers as well as Contact Managers
  - On Credit Application, ability to take action once a contact has been added
- CAM Request Update
  - Ability to remove CAM from Main account and all subaccounts

Member Community

- Generation Transfer field label updates and help text
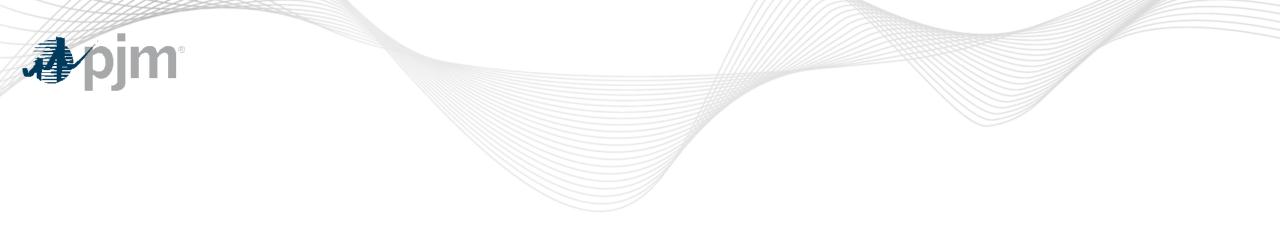
Production Go-live: June 14, 2023

Facilitator:
Todd Keech, Todd.Keech@pjm.com

Secretary:
Dave Miscavage, Dave.Miscavage@pjm.com

SME/Presenter:
Monica Burkett, Monica.Burkett@pjm.com

Communities

Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

Key Product Features

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

- Track the real-time status of your requests

- Initiate various processes for demand bid, generation transfers, etc.

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

- Moderated discussion boards

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

Key Product Features

- Application
  - Track the real-time status of your membership application
  - Submit documentation for application

- Contact Management
  - Maintain member level contact information for certain roles identified by PJM

- Maintenance
  - Track the real-time status of your membership requests
  - Initiate membership related requests such as name change, withdrawal, etc. via the community
  - Complete membership recertification tasks