



# New Service Requests Deficiency Review Requirements

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Markets & Reliability Committee  
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- PJM processes New Service Requests under several parts of its Tariff
- PJM administers two New Services Queue windows each year
  - April 1 – September 30
  - October 1 – March 31
- Current Tariff provisions establish tight time frames that:
  - Require PJM to acknowledge receipt of and review a New Service Request, and issue a notice of deficiencies, within five Business Days (“Acknowledgement and Review Phase”)
  - Require the Interconnection Customer (“IC”) to respond to a deficiency notice within 10 Business Days
  - Provide PJM an additional five Business Days to review the IC’s response to the deficiency notice

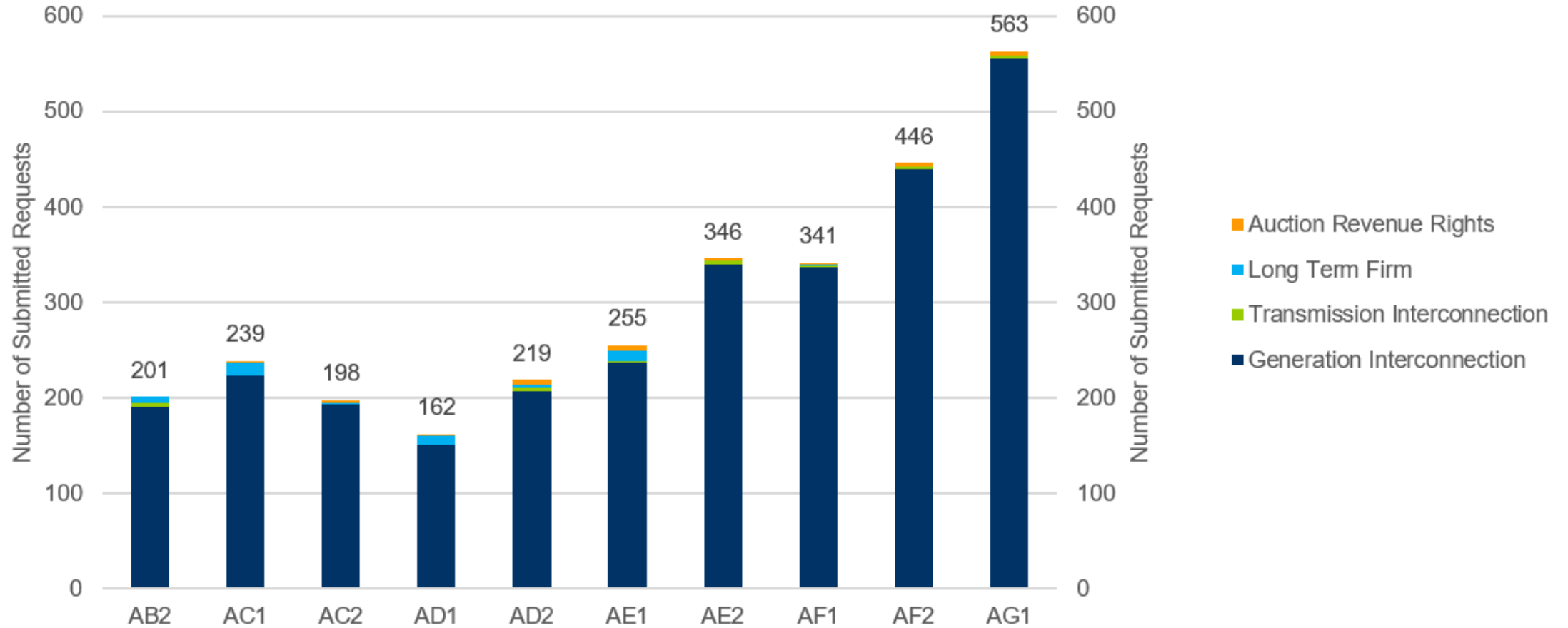


# New Service Requests Deficiency Review Requirements Background

- PJM has been experiencing an increasingly high volume of New Service Request submissions
- The AG1 New Services Queue represented an approximately 27% increase in total number of New Services Requests over the AF2 New Services Queue, and an approximately 65% increase over each of the AF1 and AF2 New Services Queues
- PJM typically receives 50% or more of the total number of New Service Requests during the last month of a queue window, with most of those being submitted during the last week/on the last day
  - PJM employees have a short window to process an extremely large volume of requests; this also impacts PJM's ability to perform reviews of New Service Requests submitted at the beginning of the following queue



# New Service Requests Deficiency Review Requirements Background – Table of Number of New Service Requests



# Queue New Service Requests Deficiency Review Requirements Background – Table of New Service Requests by Remaining Queue Window Days

<b>Days Before Close</b>	<b>AD1</b>	<b>AD2</b>	<b>AE1</b>	<b>AE2</b>	<b>AF1</b>	<b>AF2</b>	<b>AG1</b>
<b>120+ days</b>	19	23	29	17	37	39	26
<b>90-120 days</b>	7	10	12	13	11	12	20
<b>60-90 days</b>	21	14	33	17	19	40	47
<b>30-60 days</b>	29	22	34	87	33	36	37
<b>14-30 days</b>	13	9	17	42	24	39	46
<b>7-14 days</b>	18	80	15	75	53	41	47
<b>6 days</b>	0	0	38	6	5	16	7
<b>5 days</b>	6	7	18	6	27	18	25
<b>4 days</b>	4	2	24	3	12	49	0
<b>3 days</b>	1	12	11	18	34	7	0
<b>2 days</b>	12	9	22	34	0	0	38
<b>1 day</b>	13	29	1	15	0	37	23
<b>0 days</b>	18	1	1	13	86	111	247
<b>Total</b>	<b>161</b>	<b>218</b>	<b>255</b>	<b>346</b>	<b>341</b>	<b>445</b>	<b>563</b>

# New Service Requests Deficiency Review Requirements Background

- In March 2020, in response to COVID-19 implications, PJM sought and received a waiver of the Acknowledgement and Review Phase (Docket No. ER20-1392-000)
- In September 2020, in response to the high volume of New Service Requests, PJM sought and received a waiver of the Acknowledgement and Review Phase (Docket No. ER20-2914-000)
- In January 2021, in response to the high volume of New Service Requests, PJM again sought waiver of the Acknowledgement and Review Phase – for end of Queue window AG2 and Beginning Queue window AH1 (Docket No. ER21-1016-000)
- Given the systemic increase volume issue, PJM’s solution proposal changes its current rules to avoid the need for additional waiver requests every six months

# New Service Requests Deficiency Review Requirements Proposed Solution

- PJM's proposed solution is to change its current rules to:
  - Require PJM to review a New Service Request, and issue a notice of any deficiencies, within 15 Business Days (“Review Phase”) or to use Reasonable Efforts to do so as soon thereafter as practicable
  - Move up the closing of the New Services Queue by approximately three weeks (Sept. 10 & March 10 for each respective queue window) to allow for time to review applications and not affect the model build & analysis
    - This proposal does not impact the deficiency response period presently afforded to New Service Customers
    - Eliminate the definition of New Services Queue Closing Date
  - Provide PJM 15 Business Days to review the IC's response to the deficiency notice or to use Reasonable Efforts to do so as soon thereafter as practicable



# New Service Requests Deficiency Review Requirements Quick Fix Timeline

- 4/6 – PC First Read
- 4/21 – MRC First Read
- 5/11 – PC Endorsement
- 5/26 – MRC Endorsement
- 6/23 – MC Endorsement



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