http://pim.com/~/media/documents/manuals/m11.ashx

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Demand Resources may switch CSPs. The CSP registering the switching Demand Resource shall provide PJM with the registration information of the resource. Registration may only be submitted when there is an effective contract with the customer for the term and product on the registration. CSP will check their records to ensure they have an effective contract to support the registration and contact customer as appropriate before they submit the registration. PJM will treat the switching as a new registration. If the current registration is afull emergency registration and the Delivery Year has begun, the new registration will be denied. Both new and current CSPs will be notified by PJM of the switch and will be given 5 business days to affirm they have a valid contract with the end-use customer for the term and product as included on their registration and notify PJM through the appropriate system that the customer has affirmed the contract. After 5 business days, if only one CSP has affirmed their registration in the appropriate PJM system, that CSP's registration will continue and the other registration will be terminated as soon as possible. If both CSPs have affirmed their registration, both registrations will be terminated as soon as possible. In order to accommodate day-ahead load response the switch or termination will become effective at 12:01 a.m. of the third business day after the previous registration is terminated or deemed terminated by PJM. The previous registration will remain active for the sole purpose of settlement of load reductions that occurred before the switch became effective.