



Communities Roadmap

As of January 18, 2022

- Release for Membership Management Community set for February 2 and March 2

Product - Action Required	Deadline	Who May Be Affected
Review upcoming enhancements to Annual Recertification Process	January 31	Authorized Representatives, Maintenance Managers, Officers
Review January v1 Release Details	February 2 5:00 p.m.	Membership Management Community Users
Review February v1 Release Details	March 2 5:00 p.m.	Membership Management Community Users



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Member Community												
Tech Change Community												
Planning Community												
Membership Management Community		January v1 Release Production: Feb. 2	February v1 Release Production: Mar. 2									

Legend

- Start Date
- ◆ End Date



Area	Recertification Enhancements (January 2022 implementation)
Annual Officer Certification Form	Initiate DocuSign form from Membership Management Community using one of the following options: <ul style="list-style-type: none"> • Send directly to Officer (One recipient) • Send to a designated person to complete and initial before sending to Officer for review and signature (Two recipients) • Print, save, email capabilities documented in FAQ/quick guide
Principals	<ul style="list-style-type: none"> • Community page redesign to improve editing and data entry functionality • Designate type of Principal (CEO, CFO, CRO, etc.) <ul style="list-style-type: none"> • Market Participants required to provide type for all previously designated and new Principals

- Membership Management Community
 - DOA effective date language fix
 - Ability to view previously uploaded files of non-member non-publicly traded affiliates

- Production Go-Live: February 2

- Membership Management Community
 - Full Responsibility DOA
 - Current manual effort will be converted into web form similar to Principal Agent DOA
- Demonstration: February Tech Change Forum
- Production Go-Live: March 2

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Communities



Member Hotline

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Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

Key Product Features

- Research topics quickly and easily
- Submit questions, issues and requests to PJM
- Track the real-time status of your requests
- Initiate various processes for demand bid, generation transfers, etc.

The [Tech Change Community](#) allows users to find information and collaborate with other users and PJM subject matter experts about PJM's tools and initiatives. Discussions are based on topics covered within the monthly Tech Change Forum meetings.

Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

Key Product Features

- **My Membership**

- Track the real-time status of your membership application
- Submit documentation for application

- **Contact Management**

- Maintain member level contact information for certain roles identified by PJM

- **Maintenance**

- Track the real-time status of your membership requests
- Initiate membership related requests such as name change, withdrawal, etc. via the community
- Complete membership recertification tasks